



Sector in A Box Learning Solution Rail Edition

Visit us: workplacediversitysolutions.com

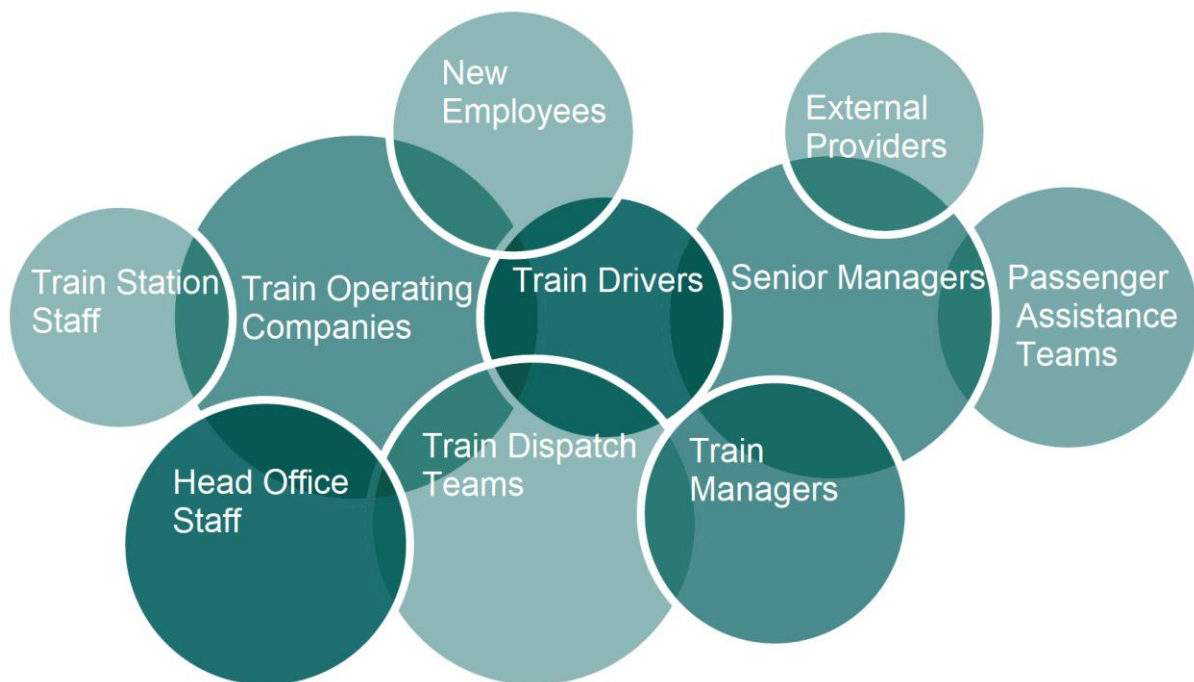
Email us: info@workplacediversitysolutions.com

Meeting the challenges of inclusive service

Our team of experts understand the challenges that the rail sector faces when meeting their legal and regulatory obligations in respect of Equality, Diversity and Inclusion.

Workplace Diversity Solutions can help businesses looking to improve the passenger assistance service for people with a disability. Our team can provide you with the tools, resources, guidance, and training materials you need to offer a truly exceptional customer experience.

Our Learning Solution Works Across Your Population



Workplace Diversity Solutions supports Train Operating Companies, PRM Service Providers, and others in the rail sector to provide an inclusive service, the rail edition of our Sector in a Box solution has been created by experts with a wealth of experience in supporting businesses to understand and comply with key regulations and enhance the customer experience for passengers with a disability.

Why invest in inclusive service?

People with a disability represent a growing consumer base within the United Kingdom, with the spending power of households with a disability estimated to be in excess of £250bn per year.

Our society is changing and with over 11 million people in the United Kingdom having either a disability or a long-term health condition, it is becoming more and more important that businesses appreciate the importance of engaging with people who have a disability.

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Workplace Diversity Solutions Supports Rail Operators

EAST MIDLANDS TRAINS



Richard and the Workplace Diversity Solutions Team has supported and provided detailed advice regarding the redevelopment at Nottingham Station. Our first visit was a behind the scenes, hard hat tour, where we invited Richard to roam the station and find any potential hazards.

We then followed this up with a second visit once the station was open to follow up on his points and also see if there were any additional areas for consideration. Richard has the ability to think of every potential situation based upon many different scenarios, so left us with plenty to think of! We are now using his recommendations to make Nottingham Station an accessible station for all of passengers.

Donna Adams -Stakeholder & Community Rail Manager, East Midlands Trains



 **EUROSTAR™**

Richard and his team have been an asset whilst advising us on the building of the new ticket office at St Pancras, not only did he help inform the design, he made some great suggestions that we adopted and displayed a pragmatic approach on how friendly cutting-edge design can incorporate accessibility friendly solutions without significant costs.

He is a pleasure to work with as his openness and values mean there is never a dull moment. Importantly all our staff feel relaxed enough to ask any type of question, not matter how sensitive the subject matter. would highly recommend Richard to other organisations.

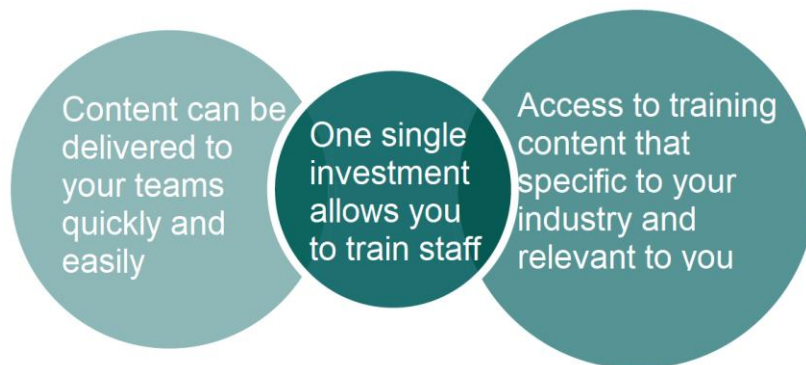
Andrew Robinson – TDM projects, Eurostar International

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How our solution works for you

In short, we provide you with an integrated set of tools to meet the Equality, Diversity and inclusion training needs for your workforce. If you are an individual who has responsibility for staff development, then our learning in a box solution could be just what you have been looking for.



What is included in the box?

Detailed trainers guide to ensure that you have the confidence and the knowledge needed to deliver the appropriate training materials to your team
A highly visual presentation of course material developed specifically for your sector so that you can deliver learning whenever and wherever you need it. The course covers: <ul style="list-style-type: none">• Legislation• Disability awareness• Equipment awareness• Job-related items and exercises• Assessment
Handouts that you can give to your team to take away and continue learning
An internal checklist showing attendance records so that you have a clear training record or audit trail
Language and Terminology Guide that you can give to staff to ensure effective communication
Factsheets, guides, and key documents associated with your industry so that you are providing the right and relevant information to your team
Case study examples to make your learning environment more engaging
A certificate that you can amend and give to each learner to show your commitment to Equality, Diversity and Inclusion

Our learning solution has been specifically designed to help business in the rail sector to consider the needs of passengers with a disability and to embed a culture of inclusion across your business.

Additional Learning Solutions

If you are looking to provide an exceptional learning experience within your business and develop your knowledge of diversity and inclusion, we have a range of services that are designed to complement the rail in a box solution.

eLearning Courses

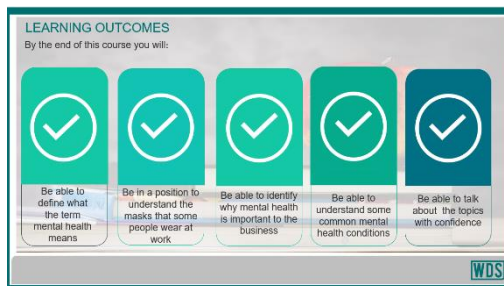
We have a range of prebuilt eLearning courses available in topics such as mental health awareness, disability awareness, diversity for managers, and inclusion.

If you would like to have a bespoke eLearning solution built for you, [please get in touch](#).



Our team consists of instructional designers, learning experts and consultants who can provide you with engaging content that can be accessed anywhere at any time.

Classroom-Based Learning



Our team of experts have delivered classroom-based content for organisations including Eurostar International, Scottish and Southern Electricity Networks, Manchester Airport Group, and many other leading businesses across the United Kingdom.

If you are looking for engaging content delivered by people who have real life experience of living with a disability, or an unbeatable understanding of diversity and inclusion, [please get in touch](#).

If you would like to arrange a free consultation to discuss your requirements, [please contact us](#).



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