



Sector in A Box Learning Solution Financial Services Edition

Visit us: workplacediversitysolutions.com

Email us: info@workplacediversitysolutions.com

Meeting the Challenges of Inclusive Service

Our team of experts understand the challenges that the financial services sector faces when meeting their legal and regulatory obligations in respect of Equality, Diversity and Inclusion.

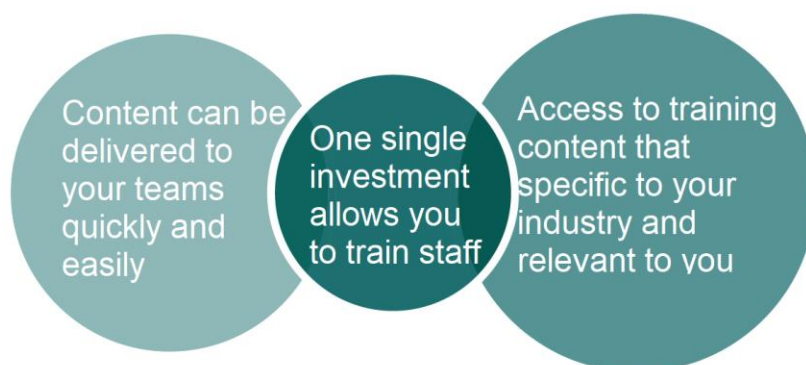
Having worked in financial services for years, we can provide you with industry specific learning content.

Workplace Diversity Solutions can help businesses looking to improve the customer experience for customers and embed an inclusive culture. Our team can provide you with the tools, resources, guidance, and training materials you need to make diversity and inclusion have an impact within your business.

Our Learning Solution Works Across Your Population



In short, we provide you with an integrated set of tools to meet the Equality, Diversity and inclusion training needs for your workforce. Using this learning solution, you do not need to rely on an external training provider to deliver course content. Sector in a Box empowers you to deliver content whenever or wherever you need it.



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Who Does This Solution Suit?



Our learning solution has been created by people who have worked within the finance sector for several years. The content that we include in this solution is equally suited to large contact centre bases staff, banks, mortgage advisors, pension experts or, anyone who has regular contact with a diverse range of customers.

Why Should We Invest?

Research suggests that businesses who embrace diversity and inclusion outperform those who fail to see the benefits of being truly inclusive. Teams that are more diverse, feel valued, and who respect each other perform significantly better than those who have not received appropriate training and support.

Diversity and Inclusion covers many different areas including:

Disability	Age	Gender Reassignment
Religion & Belief	Pregnancy & Maternity	Sexual Orientation
Marriage & Civil Partnership	Sex	Race

Spotlight on Disability:

Consider the business case for disability awareness and you will start to see that it makes business sense to be truly inclusive.

People with a disability represent a growing consumer base within the United Kingdom, with the spending power of households with a disability estimated to be in excess of £250bn per year.

Our society is changing and with over 11 million people in the United Kingdom having either a disability or a long-term health condition, it is becoming more and more important that businesses appreciate the importance of engaging with people who have a disability.

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What Should We Consider?



What Subjects Are Available?

Our courses are available in a range of key topics such as:



Each Sector in a Box comes complete with everything you need to deliver the content straightaway. We can give you one of the off the shelf boxes, or we can build a bespoke course specific to your requirements.

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What Does Each Box Contain?

Our team of experts appreciate the importance of having access to engaging learning materials that empower your staff. Using our expertise in the finance sector, we have created a learning solution suited to your needs.

Taking this approach to your learning allows you to deliver the course internally, building expertise within your business and delivering a significant return on investment.



Detailed trainers guide to ensure that you have the confidence and the knowledge needed to deliver the appropriate training materials to your team



A highly visual presentation of course material developed specifically for your sector so that you can deliver learning whenever and wherever you need it.



Handouts that you can give to your team to take away and continue learning



An internal checklist showing attendance records so that you have a clear training record or audit trail



Language and Terminology Guide that you can give to staff to ensure effective communication



Language and Terminology Guide that you can give to staff to ensure effective communication

Our learning solution has been specifically designed to help business in the finance sector to embrace diversity & inclusion.

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Additional Learning Solutions

If you are looking to provide an exceptional learning experience within your business and develop your knowledge of diversity and inclusion, we have a range of services that are designed to complement the Learning in a Box solution.

eLearning Courses

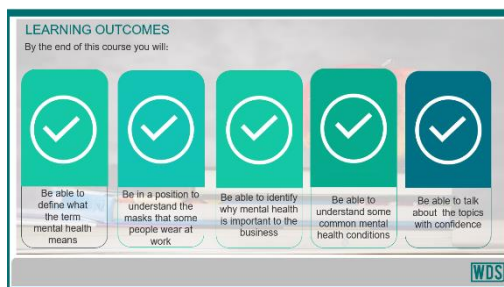
We have a range of prebuilt eLearning courses available in topics such as mental health awareness, disability awareness, diversity for managers, and inclusion.



Our team consists of instructional designers, learning experts and consultants who can provide you with engaging content that can be accessed anywhere at any time.

If you would like to have a bespoke eLearning solution built for you, [please get in touch.](#)

Classroom-Based Learning



Our team of experts have delivered classroom-based content for organisations including Eurostar International, Scottish and Southern Electricity Networks, Manchester Airport Group, and many other leading businesses across the United Kingdom.

If you are looking for engaging content delivered by people who have real life experience of living with a disability, or an unbeatable understanding of diversity and inclusion, [please get in touch.](#)

If you would like to arrange a free consultation to discuss your requirements, [please contact us.](#)



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